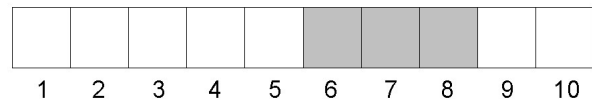


BENCHMARK - ROLE DESCRIPTION

Food & Beverage Manager

Developing Expertise

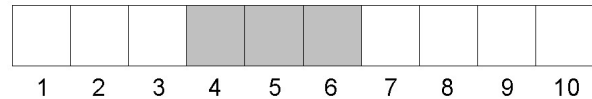
Keeps up to date with products, services, systems and procedures.



Above average requirement in the role to develop technical expertise in order to provide support to others.

Thinking and Planning

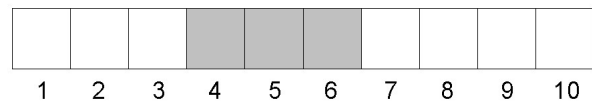
Anticipates potential problems and opportunities within the planning process.



Fundamental requirement in the role to anticipate problems or opportunities within the planning process.

Communicating Expectations

Sets measurable performance standards, objectives and goals to be achieved.



Fundamental requirement in the role to set measurable performance standards for direct reports.

Structuring Tasks

Demonstrates a systematic approach to organisation and administration



Above average requirement in the role to focus on administration and adhere to schedules and time-tables.

Leading the Team

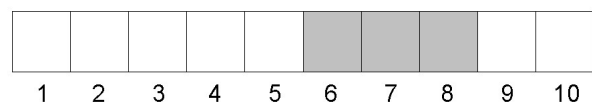
Provides leadership which utilises the full potential of the team.



Fundamental requirement in the role to provide leadership which utilises the full potential of the team.

Building Relationships

Works closely with other departments to build effective relations.



Above average requirement in the role to provide support and services to other areas of the organisation.

Focusing on Quality

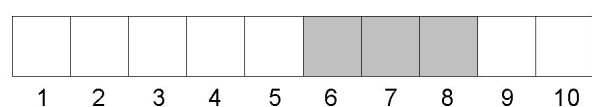
Improves quality and service standards by paying attention to detail.



Above average requirement in the role to maintain a consistently high standard of quality and service.

Achieving Results

Focuses on producing results through encouraging high achievement.



Above average requirement in the role to achieve 'stretching' and ever - changing performance targets.